



creating a paperless office with digital documents

Many companies would like to finally bid farewell to paper and introduce digital, automated processes. The prerequisite for introducing digital documents and processes in a company is a document management system (DMS). But how exactly does that work? And what are the advantages?

what are the benefits of a dms?

- Automatic deadline management
- Legal certainty
- Tamper-proof
- Process security
- Traceability
- Knowledge base for the entire company
- Employee satisfaction
- Better internal cooperation
- More time for other tasks
- Enhanced flexibility
- Customer satisfaction
- Environmentally friendly thanks to reduced paper consumption
- Cost savings

what steps does a document follow in a dms?

Step 1: receipt

Documents reach companies in different ways, sometimes by post or as attachments via email. Employees also create them themselves, e.g. images, videos or Office documents. In addition, enterprise applications such as SAP provide new data on a daily basis.

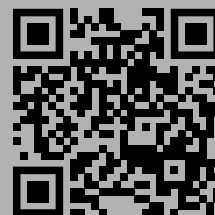
It is here that many companies realize that they are no longer on the same process level as suppliers and partners. For example, you

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prefer to send your purchase orders by fax, but your supplier no longer wants to work via this medium. In the long run, this puts a strain on the business relationship.

Step 2: processing

If you are dealing with paper documents, they must be scanned first. For large quantities, it will be worth implementing a scan line. Optical Character Recognition (OCR), i.e. intelligent character recognition systems and extraction technologies with artificial intelligence, help capture the contents of the documents. This makes them searchable. In addition to the full text, they record the following metadata:

- Project name and description
- Supplier number
- Delivery date
- Service date
- Invoice number

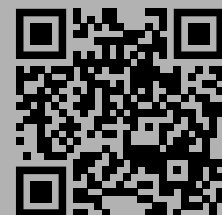
This metadata can either be automatically extracted from the document or added to the DMS through manual keywording.

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